Information Security Policy

Policy Statement

Programmed is committed to maintaining and improving information security maturity to reduce cyber risk exposure and protect the data of customer, suppliers and employees while ensuring the continuity of services.

Our Information Security Management System Commitment

▶ Programmed will take appropriate and reasonable measures to protect the confidentiality of Programmed's and our customers' information.

▶ Programmed will implement and maintain systems and processes to seek to ensure sensitive information (however and wherever stored) will be protected against unauthorised access and the integrity of information will be maintained.

▶ Information will only be made available to authorised business processes, employees, suppliers and other interested parties in accordance with Programmed's Privacy Policy.

▶ We are committed to meeting our customers' expectations and shall comply with and certify to the requirements of ISO 27001 standard for information security

▶ To support the delivery of our information security commitment we are dedicated to continual training and development of our people, sub-contractors and suppliers where appropriate, in order to maintain our compliance to ISO 27001

Measurement, Analysis and Improvement:

▶ Programmed shall establish an Information Security Management System (ISMS) which incorporates a systematic approach to information security risk management. The ISMS shall identify business needs and the needs of interested parties regarding information security requirements (including contractual, regulatory and any other relevant requirements) and create an effective operational security framework.

▶ Programmed shall ensure measurable objectives are established and compliance monitored to enable continual improvement of the ISMS thereby meeting the requirements of our customers and the standard

This Information Security Policy applies to all information held or processed by Programmed.

Glenn Thompson
Managing Director and Group CEO

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